



eBay International Shipping Setting and managing country exclusions

This step-by-step guide will show you how to control where you sell your items by setting and managing country exclusions. You may sell some items that need to be managed more tightly (i.e., items subject to a brand agreement), or that you simply do not want to sell internationally. Country exclusions can be enabled a few ways:

- You can use the bulk edit tool for several listings at once or edit them individually with the single listing tool.
- You can update country exclusions using business policies.
- You can set account-level exclusions if you never want to ship any of your items to a certain region or country.

We'll go through each of these options one by one. Use the table of contents on the following page to navigate a specific approach.

Before you begin

If you opted out of eBay International Shipping, you'll need to re-enroll before managing your country exclusions. [See how.](#)

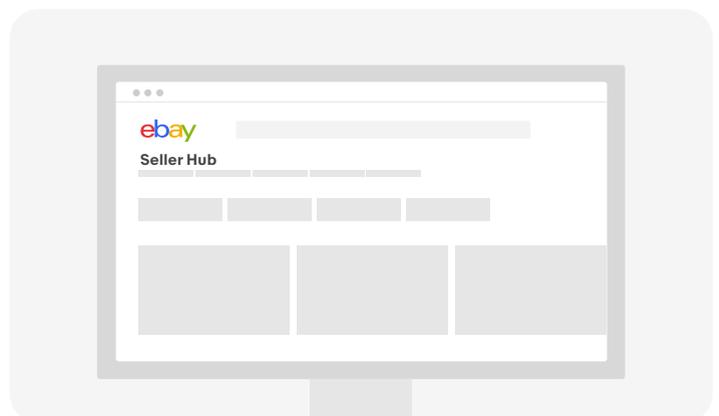
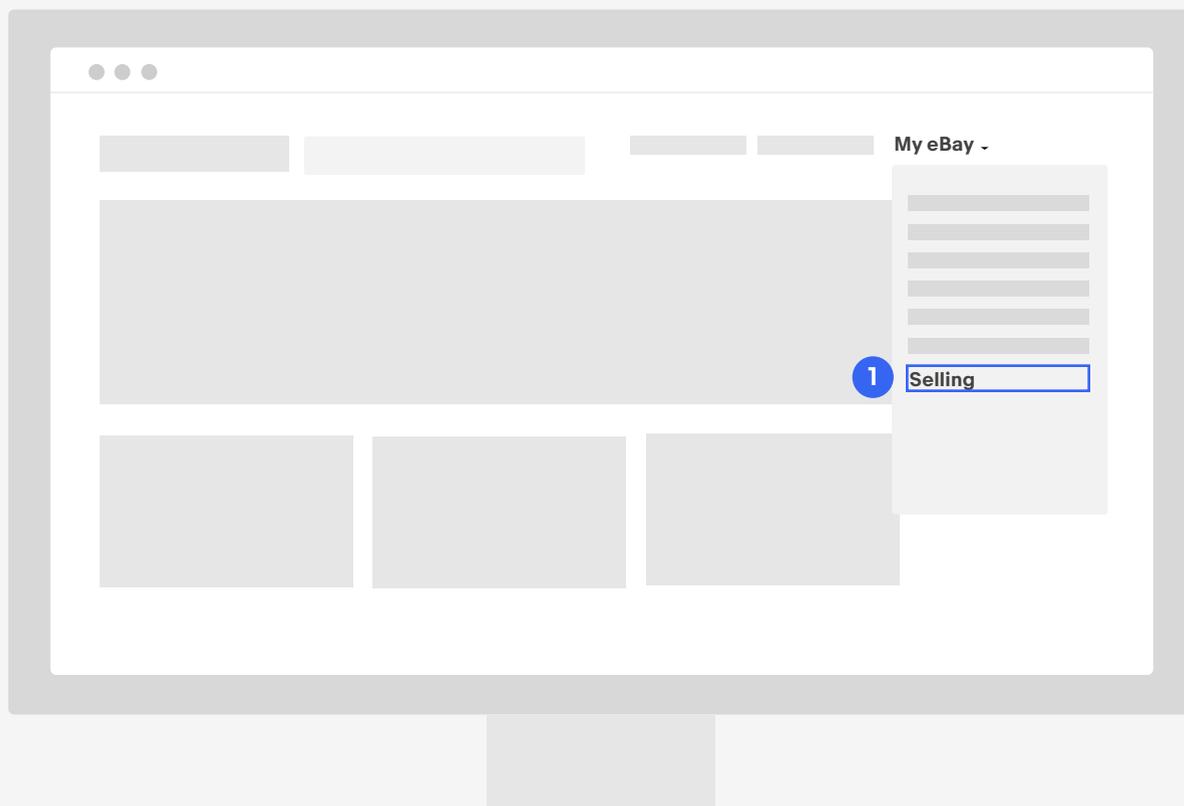


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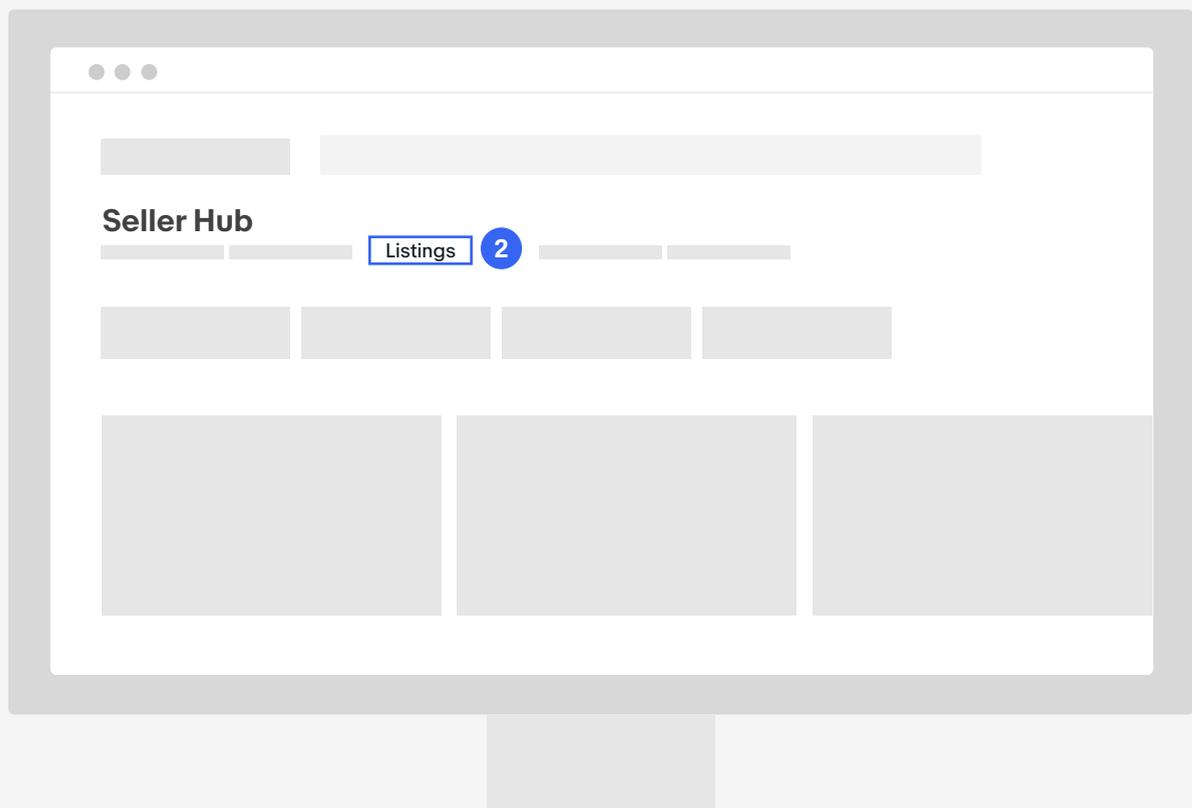
Managing Country Exclusions: Bulk Listing Tool



Step 1

In the upper right corner of your screen, hover over the My eBay dropdown menu and select “Selling.”

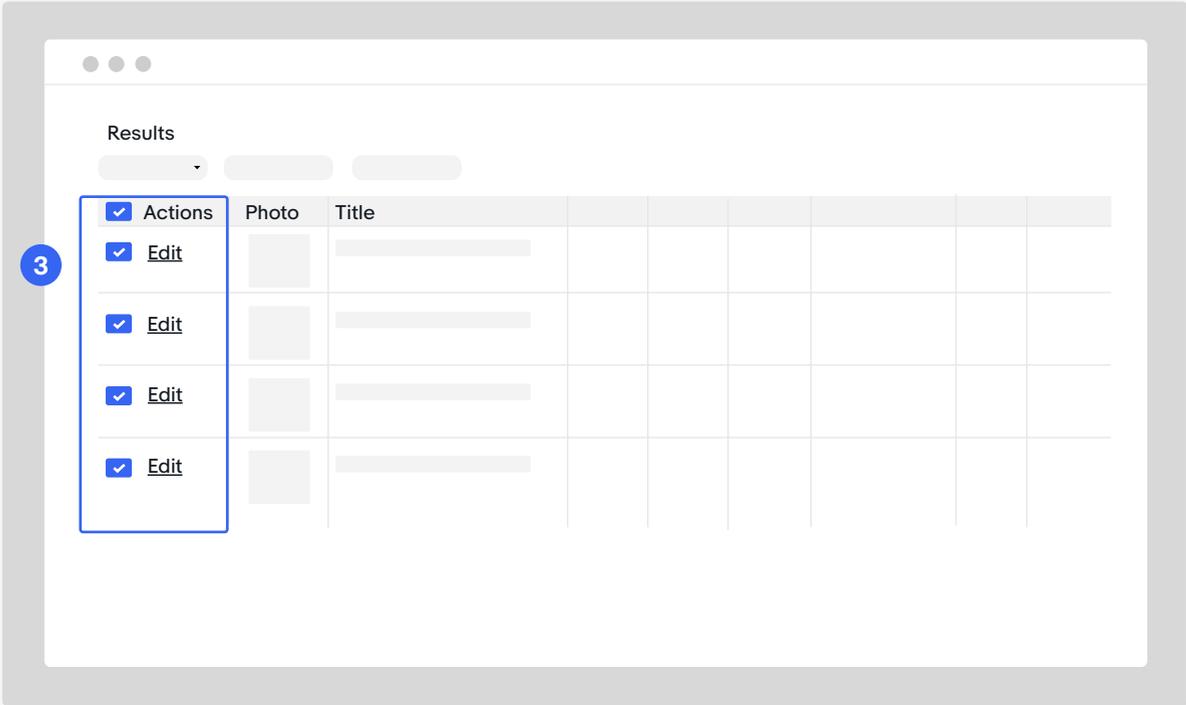
Managing Country Exclusions: **Bulk Listing Tool**



Step 2

Select "Listings" from the top menu of your Seller Hub.

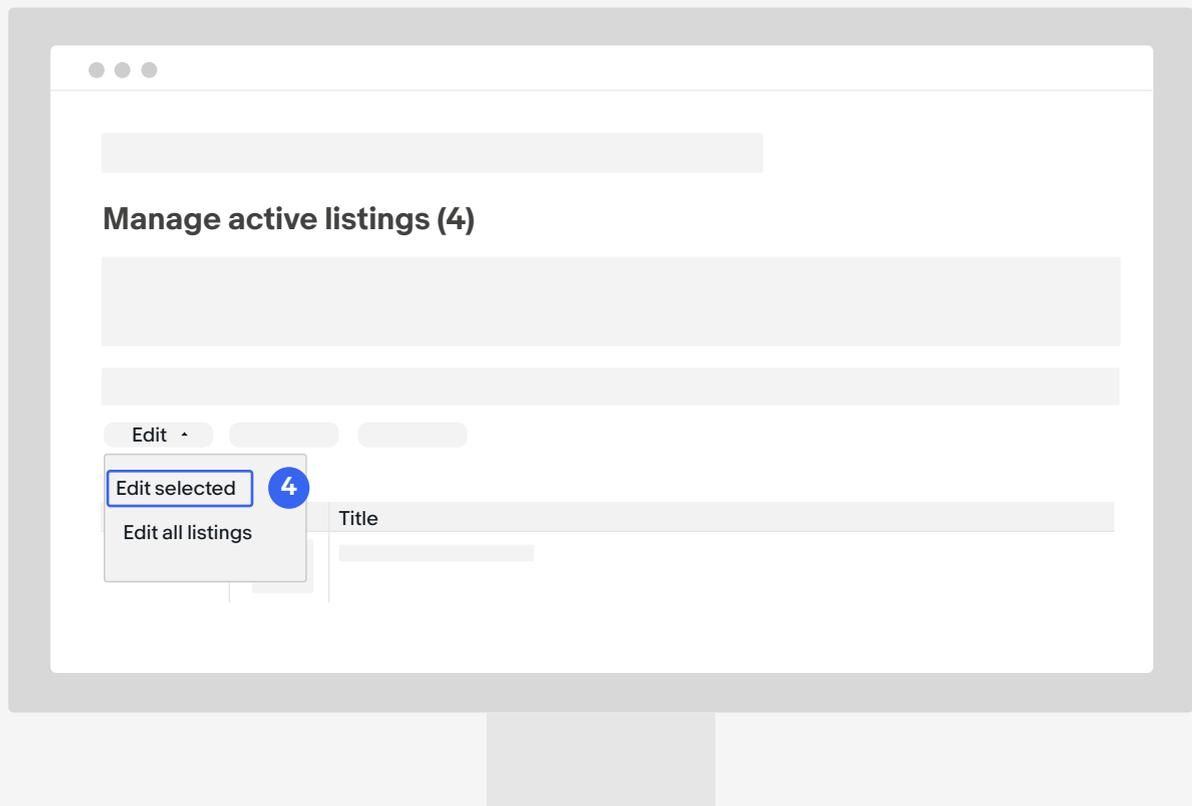
Managing Country Exclusions: Bulk Listing Tool



Step 3

Select the listings you want to edit.

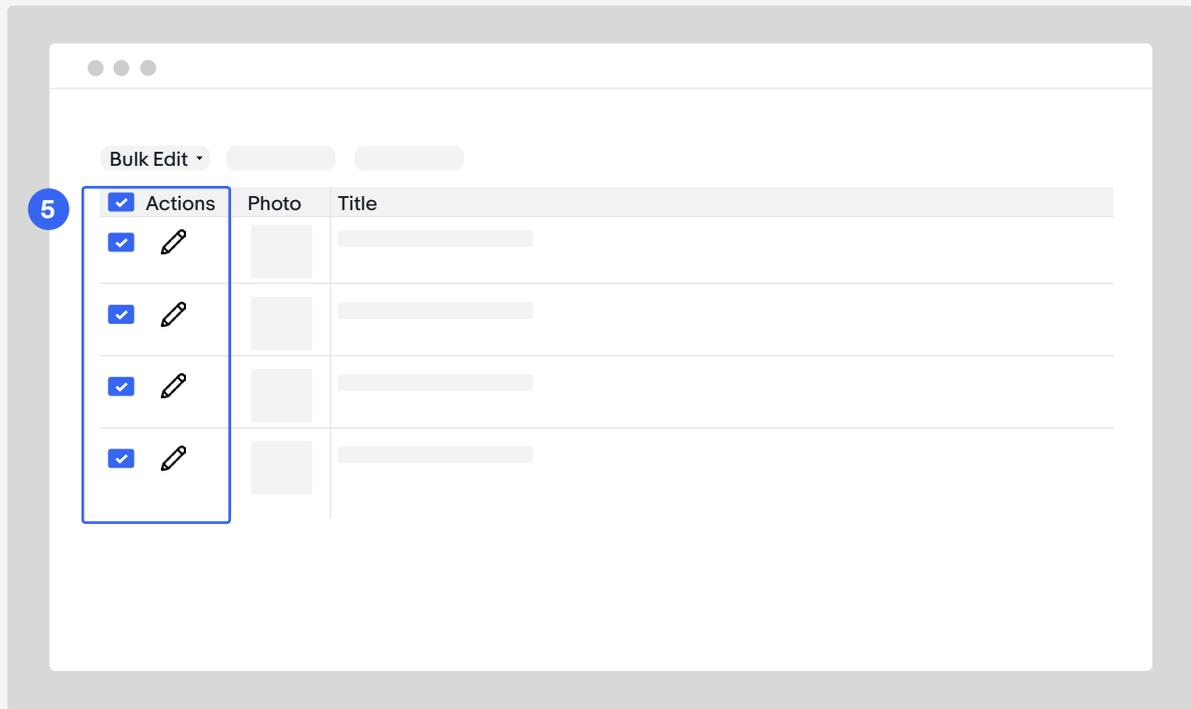
Managing Country Exclusions: **Bulk Listing Tool**



Step 4

Click on the edit dropdown and select “Edit selected.”

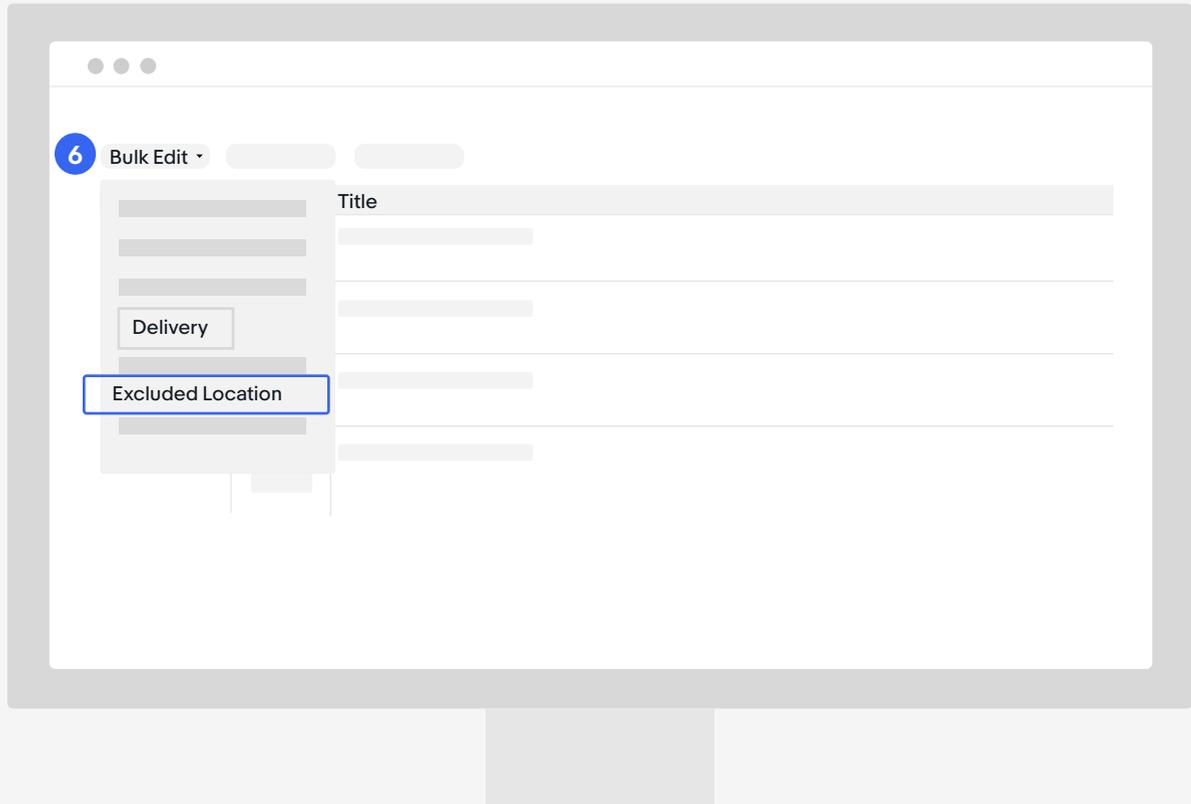
Managing Country Exclusions: **Bulk Listing Tool**



Step 5

Select the cell above all listings.

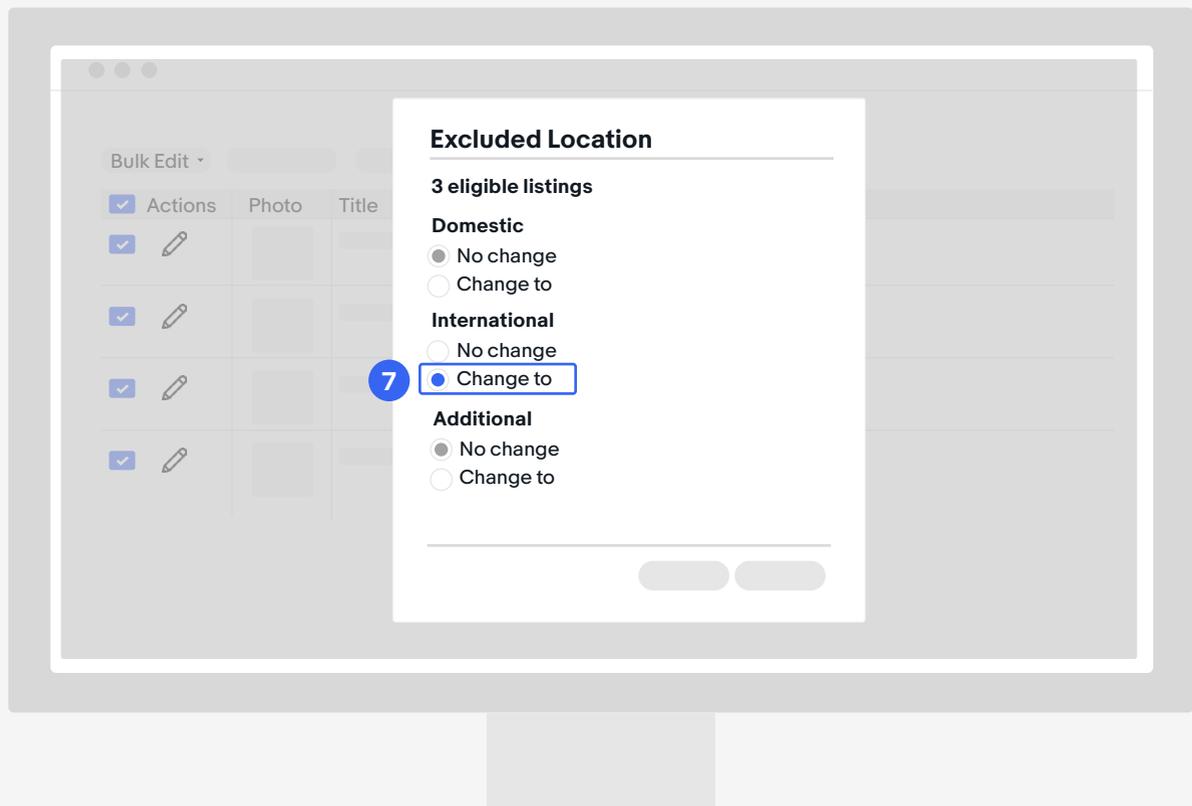
Managing Country Exclusions: **Bulk Listing Tool**



Step 6

Click on the “Bulk Edit” button and select “Excluded Location” from the Delivery section.

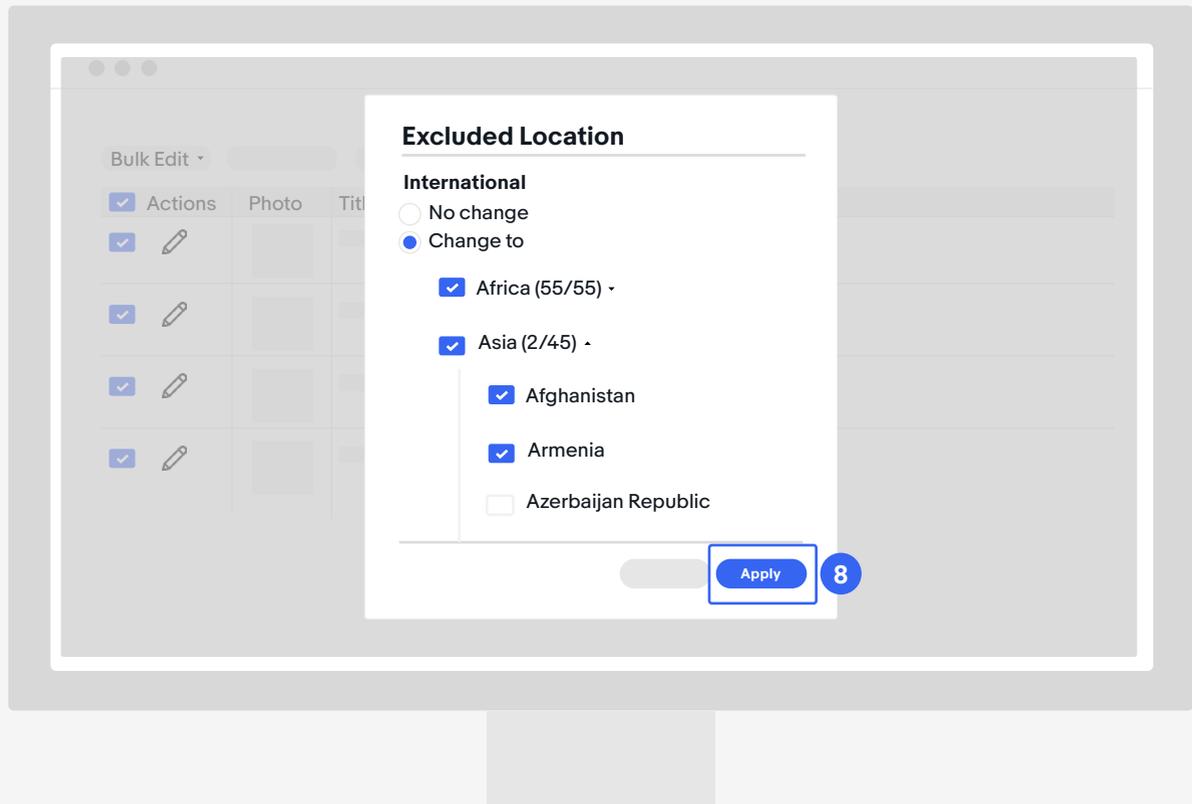
Managing Country Exclusions: Bulk Listing Tool



Step 7

Click “Change to” under “International.”

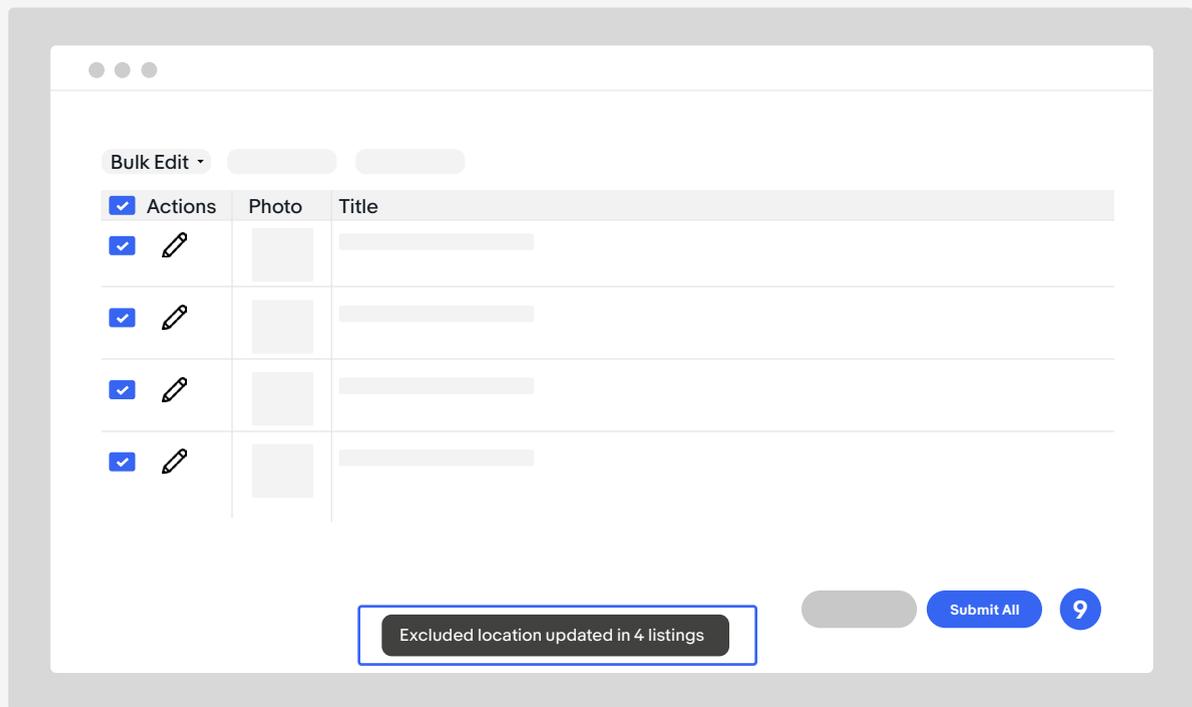
Managing Country Exclusions: Bulk Listing Tool



Step 8

Select the regions and/or countries you want to exclude.
Click "Apply."

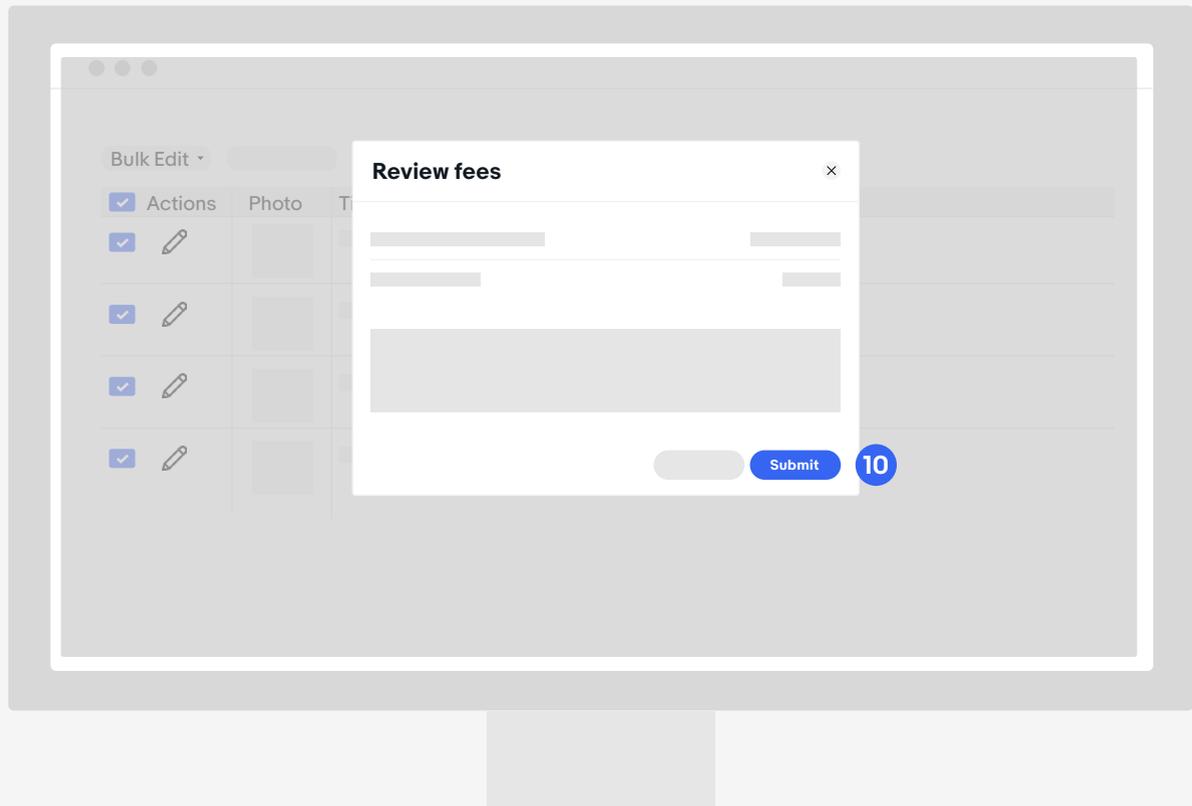
Managing Country Exclusions: Bulk Listing Tool



Step 9

You will see a confirmation at the bottom. Click "Submit All."

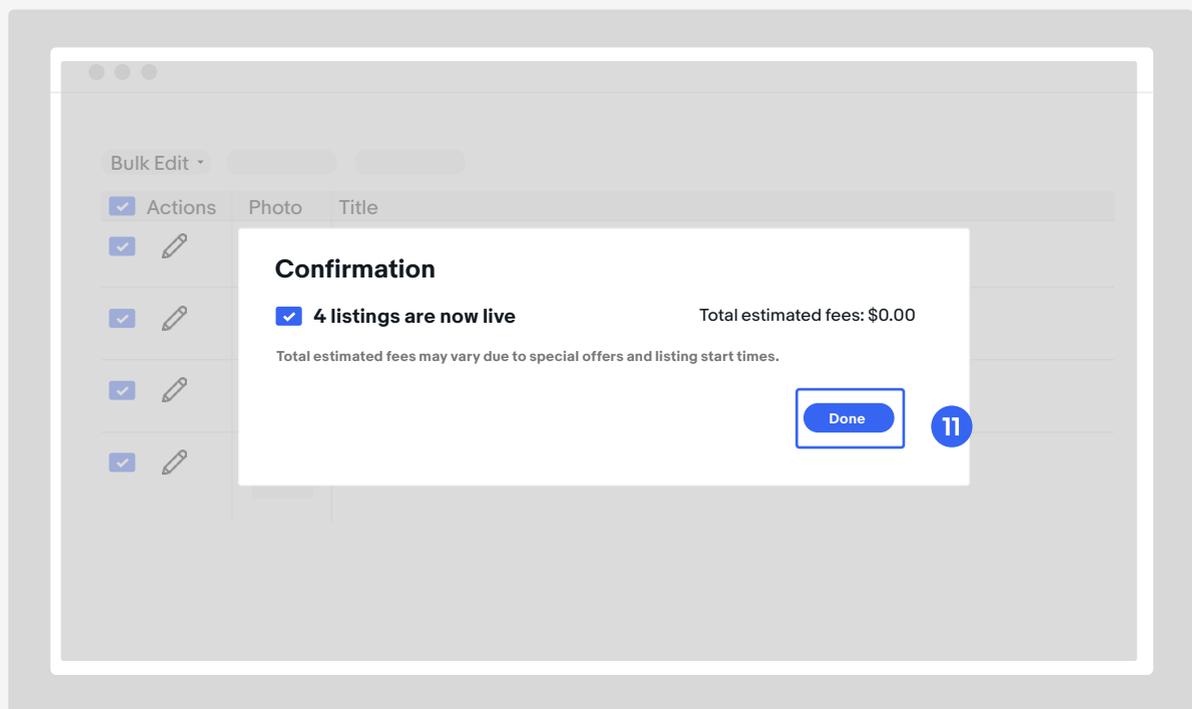
Managing Country Exclusions: **Bulk Listing Tool**



Step 10

Then, click "Submit."

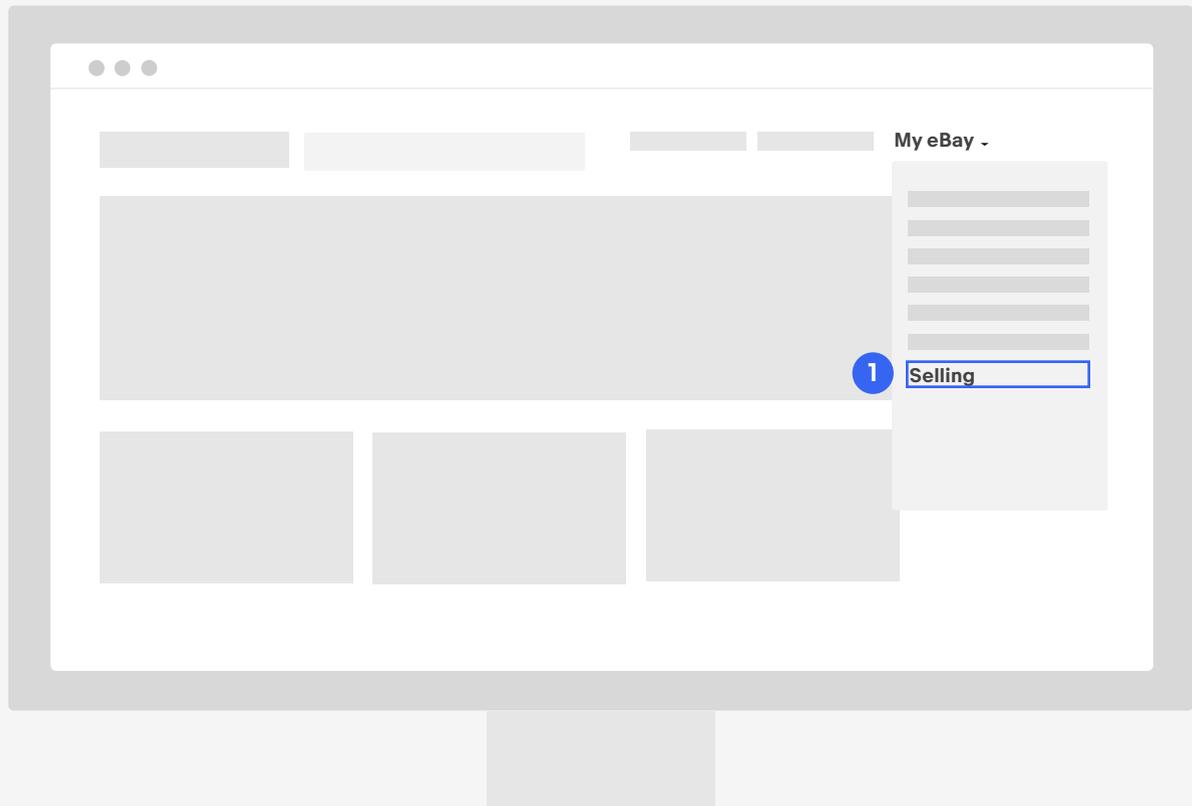
Managing Country Exclusions: **Bulk Listing Tool**



Step 11

You will see a confirmation of your change. Click “Done.”

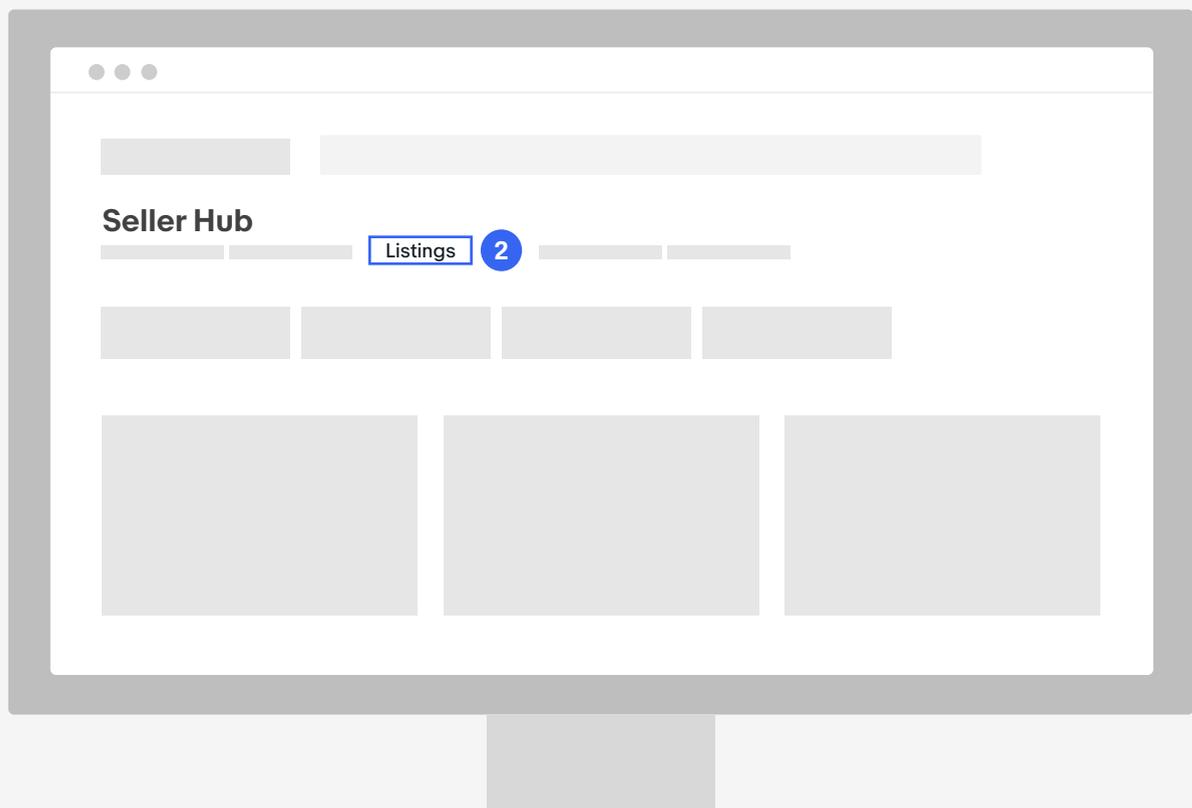
Country Exclusions: Single Listing Tool



Step 1

In the upper right corner of your screen, hover over the My eBay dropdown menu and select “Selling.”

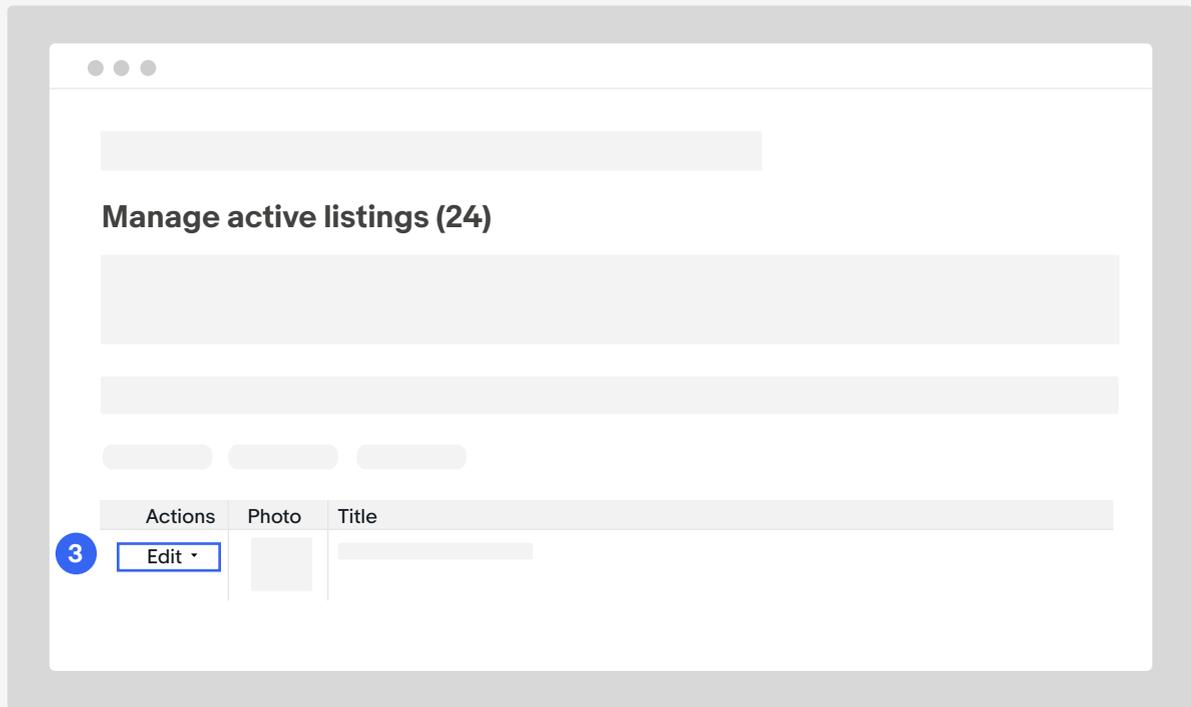
Country Exclusions: **Single Listing Tool**



Step 2

Select "Listings" from the top menu of your Seller Hub.

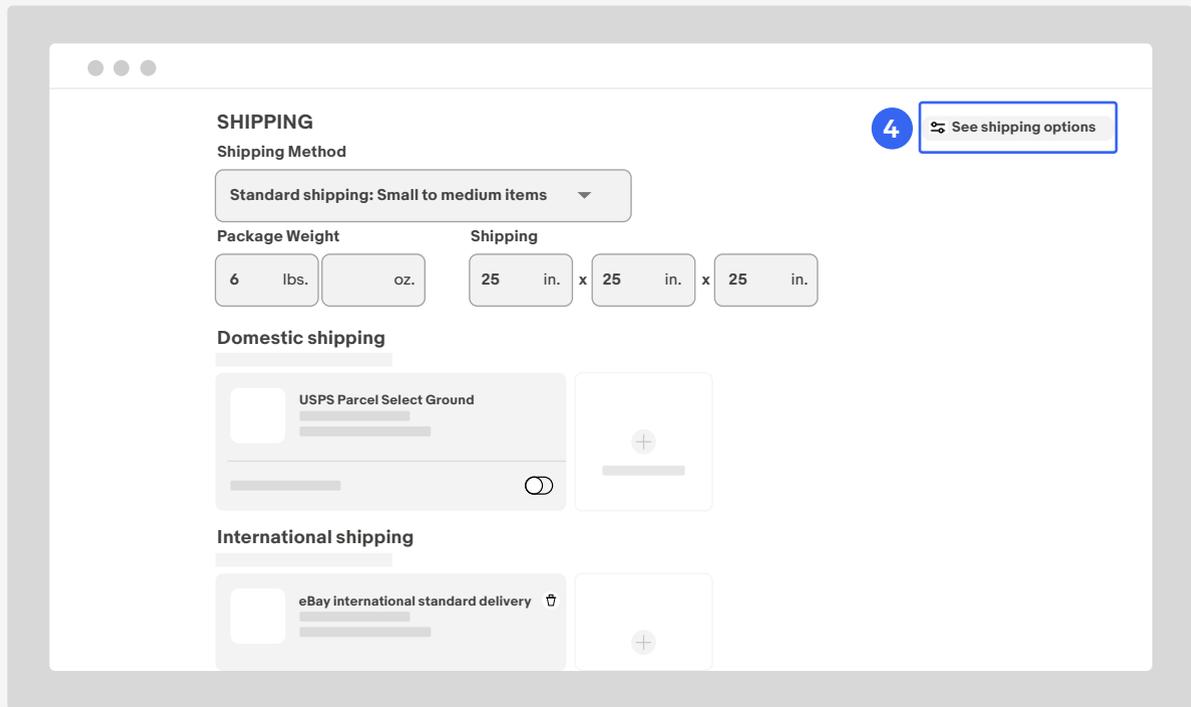
Country Exclusions: **Single Listing Tool**



Step 3

Within your active listings, click “Edit” next to the listing you want to update.

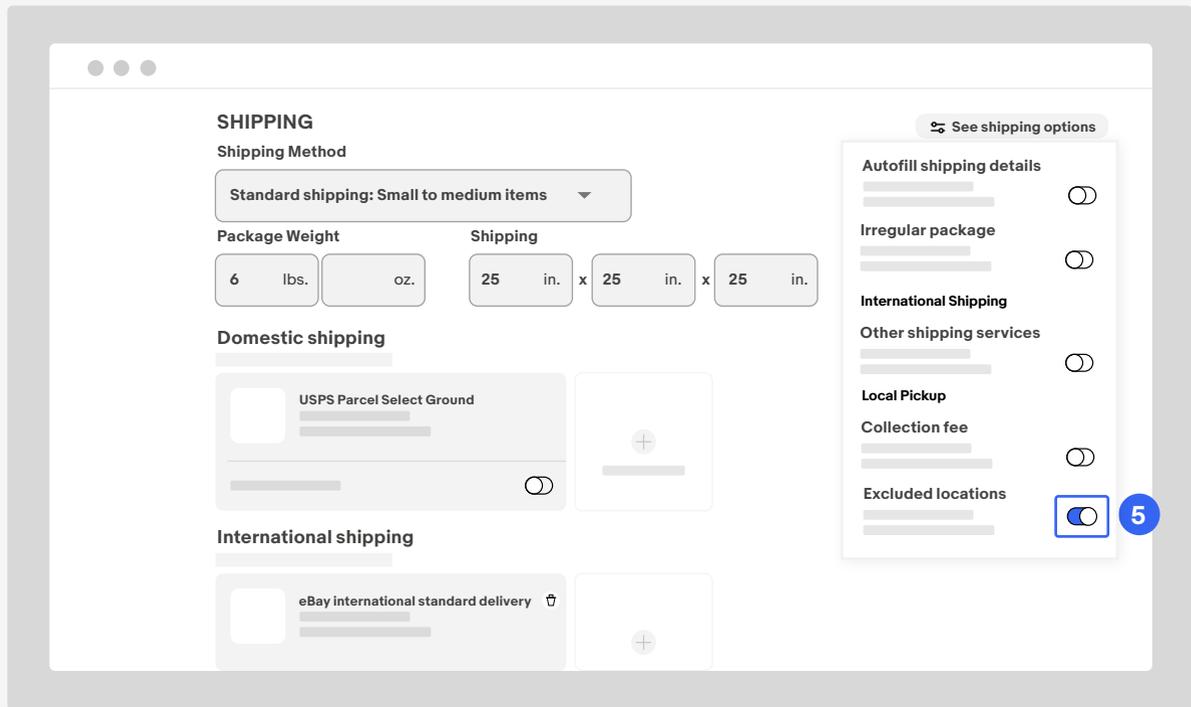
Country Exclusions: **Single Listing Tool**



Step 4

Scroll down to the Shipping section and click on "See shipping options."

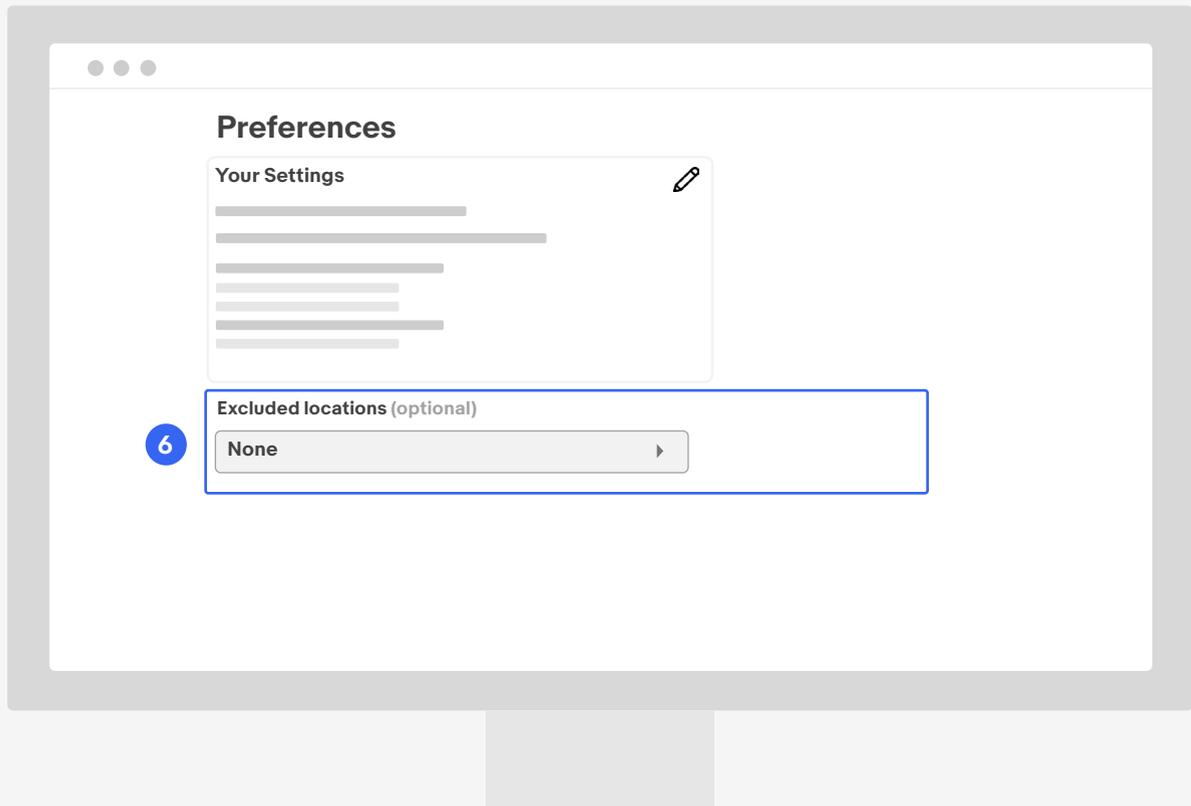
Country Exclusions: **Single Listing Tool**



Step 5

In the dropdown, scroll down and toggle “Excluded locations.”

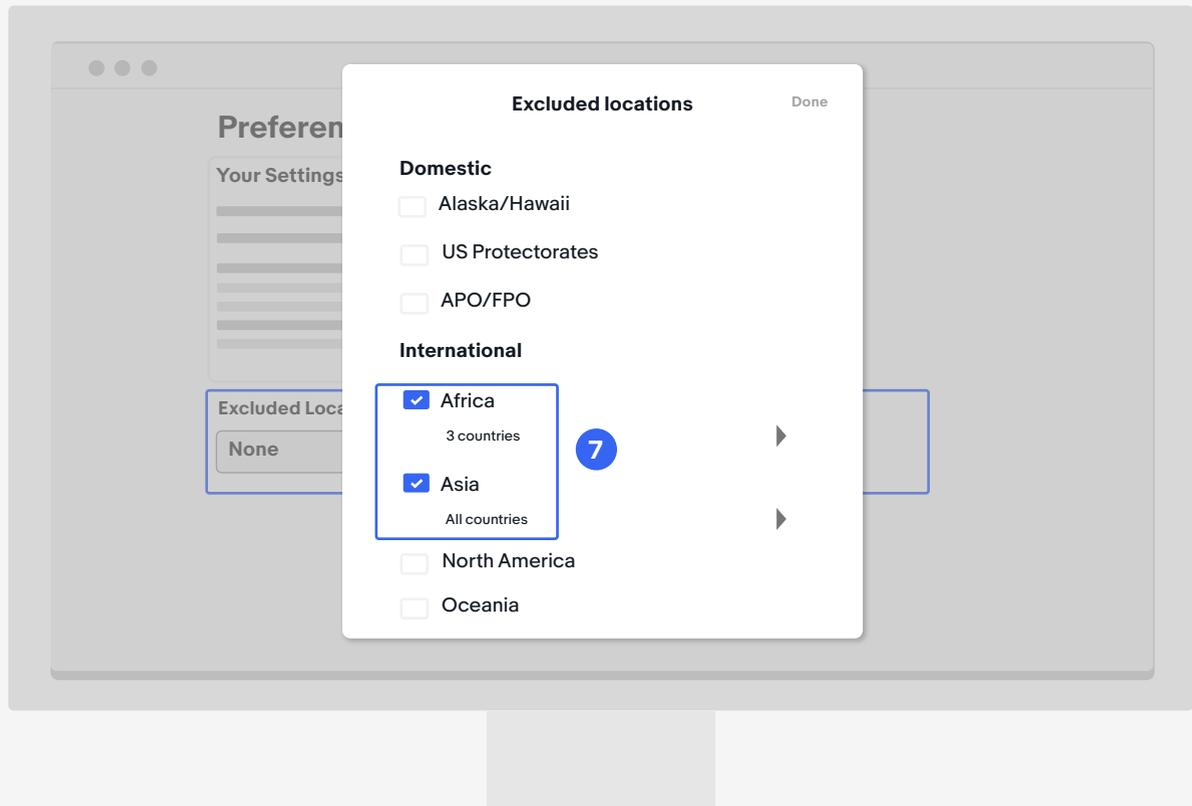
Country Exclusions: **Single Listing Tool**



Step 6

Navigate to your Preferences and “Excluded locations.”

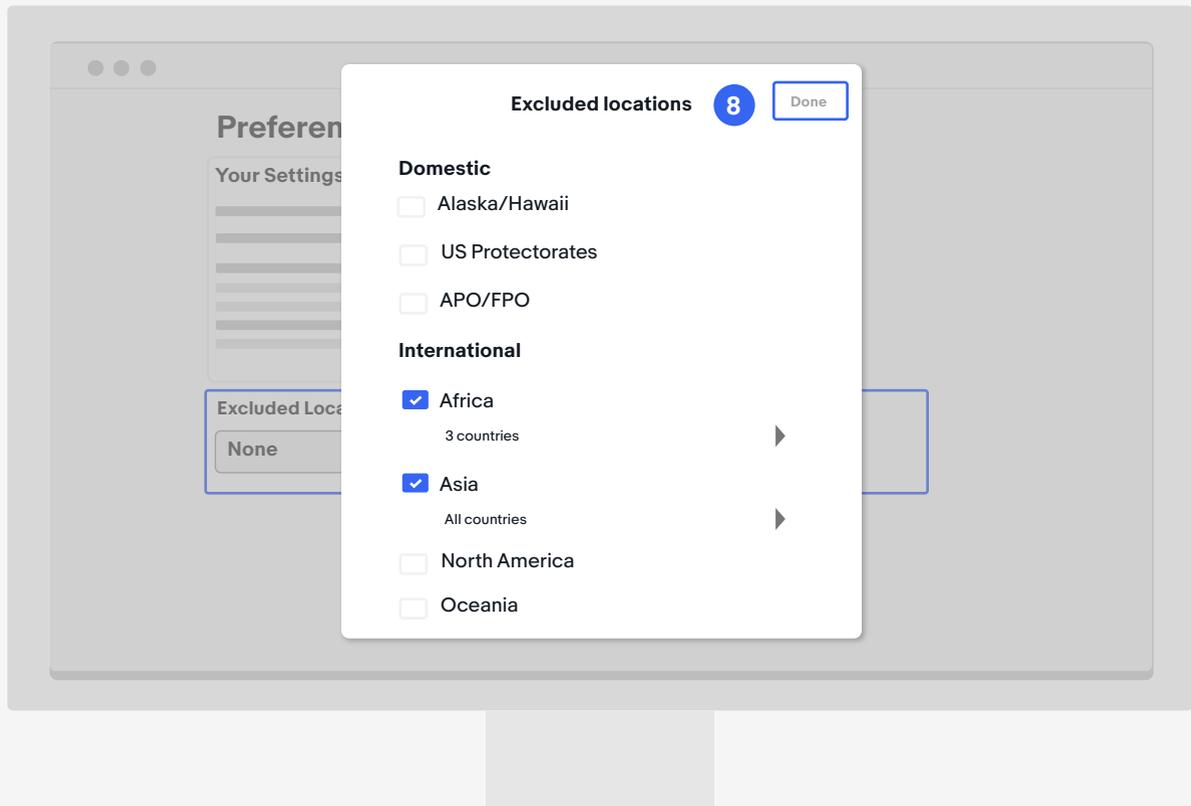
Country Exclusions: **Single Listing Tool**



Step 7

In the pop-up, select all the locations under the international section that you want to exclude. Or, to keep this listing in the U.S. only, select all the locations under the international section.

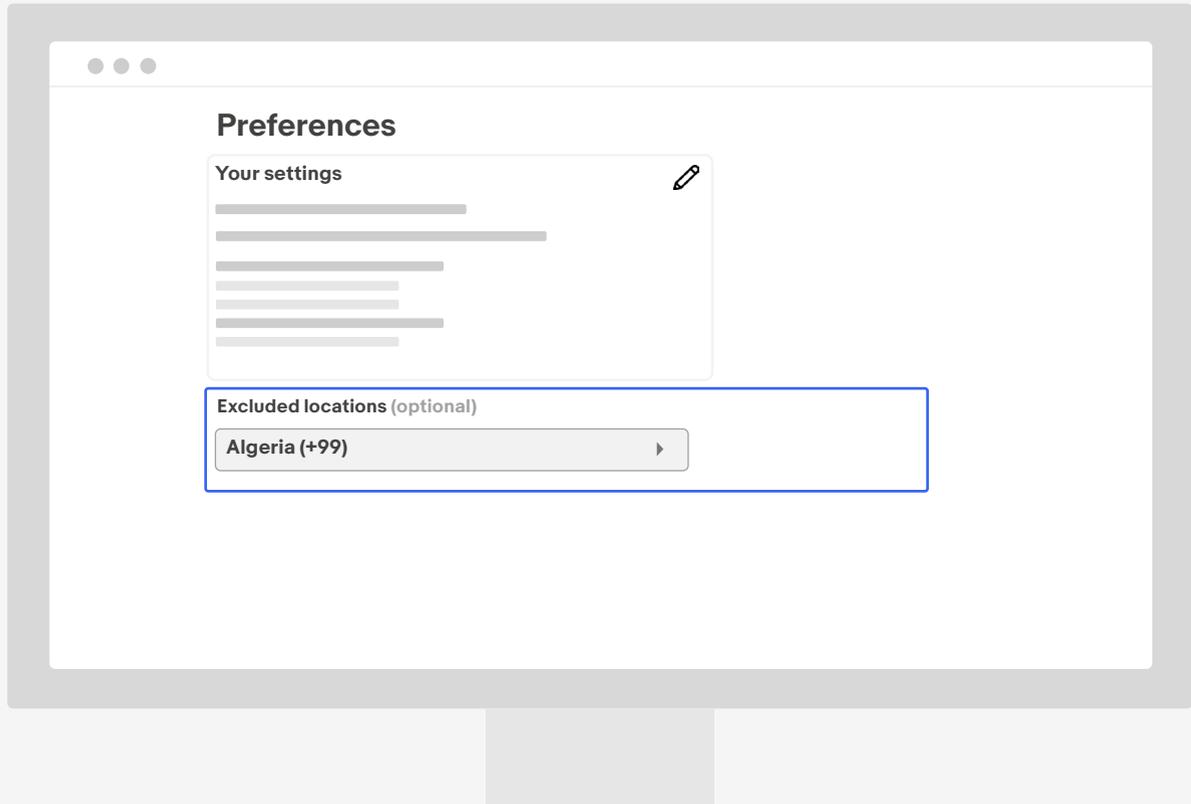
Country Exclusions: **Single Listing Tool**



Step 8

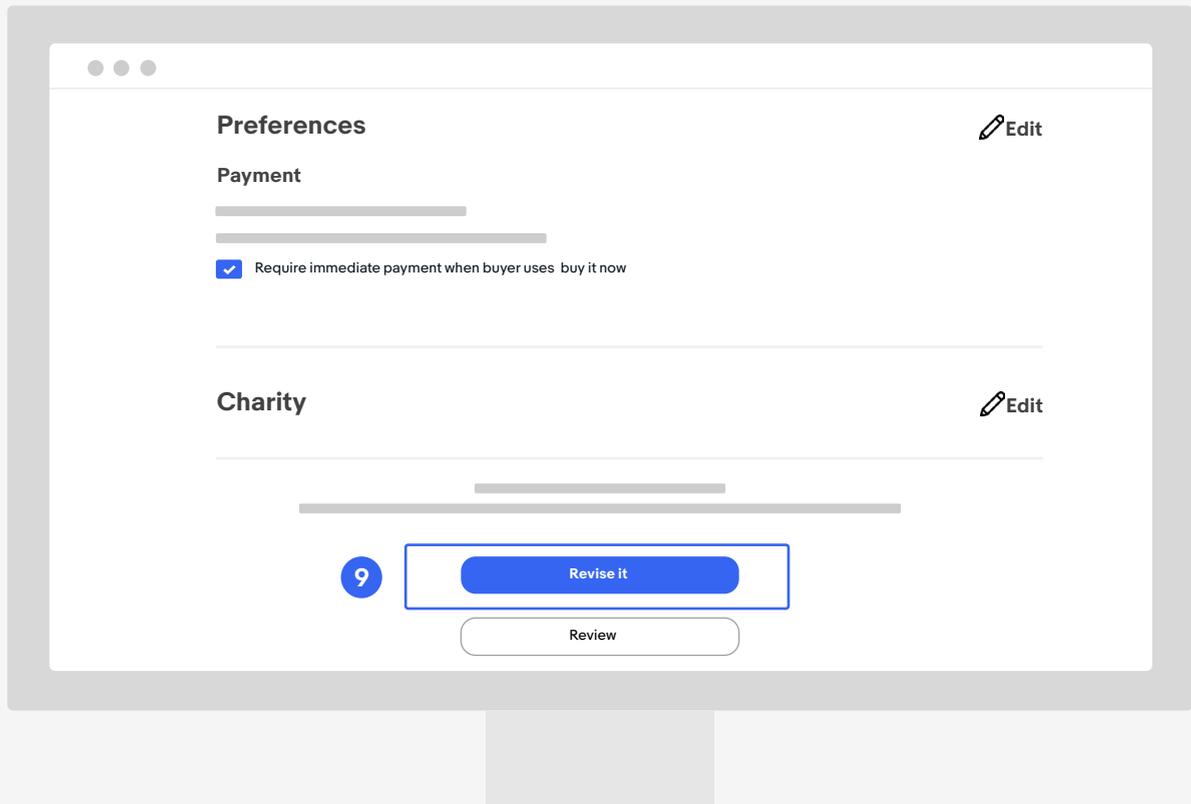
Select "Done" in the top-right corner of the "Excluded locations" window.

Country Exclusions: **Single Listing Tool**



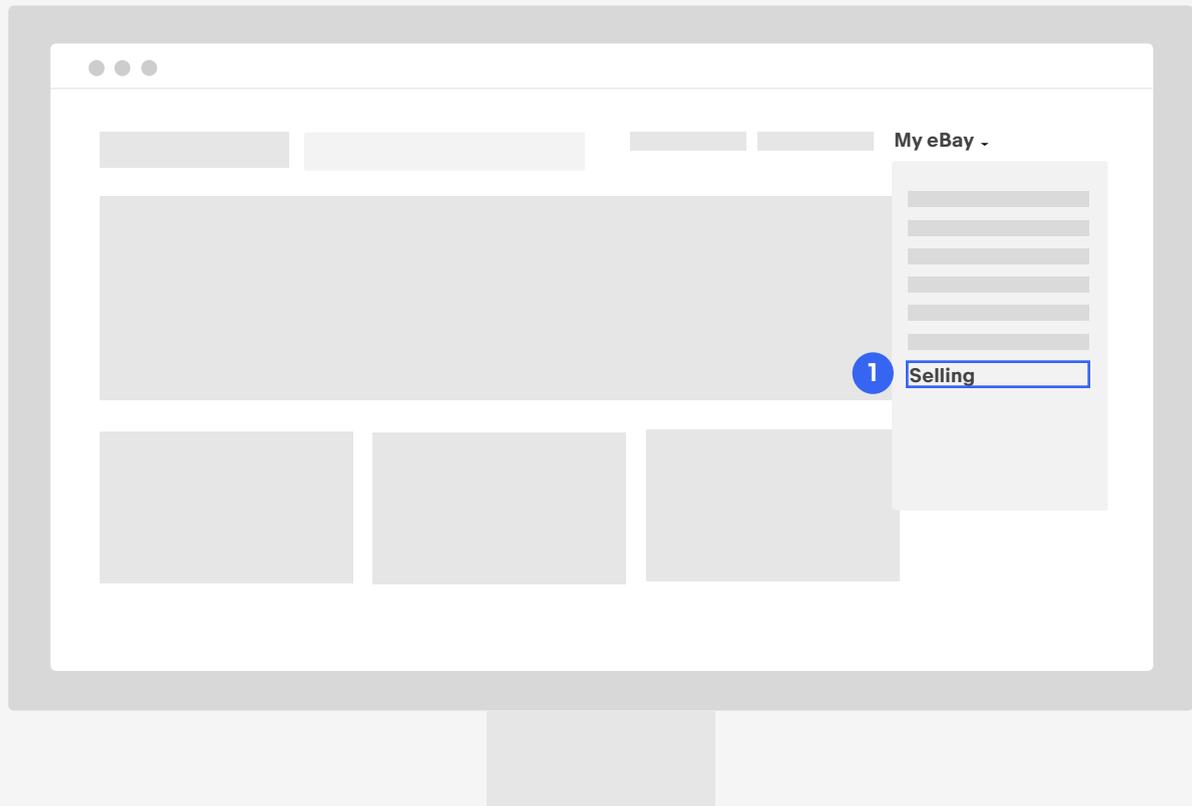
You'll see your excluded countries in the "Excluded locations" box.

Country Exclusions: **Single Listing Tool**



Step 9

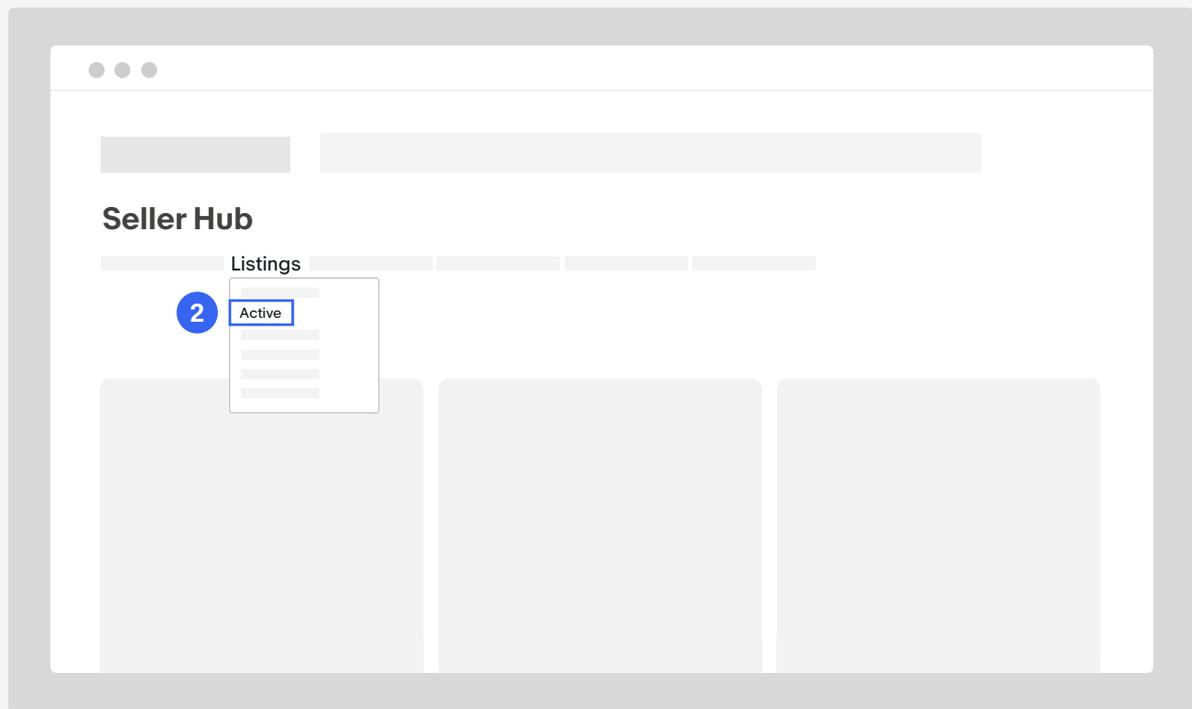
Step 9: Scroll down to the bottom of the page and click “Revise it.”



Step 1

In the upper right corner of your screen, hover over the My eBay dropdown menu and select “Selling.”

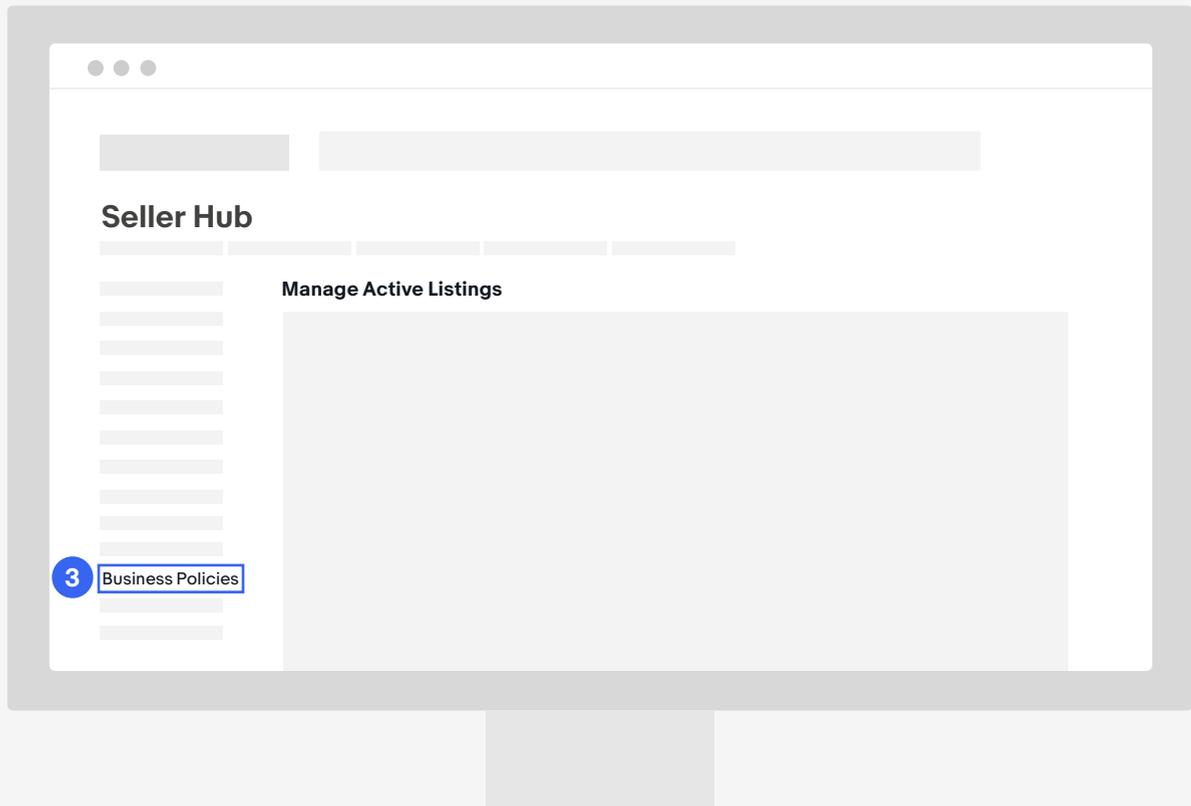
Managing Country Exclusions: **Business Policies**



Step 2

Hover over “Listings,” then select “Active” from the dropdown.

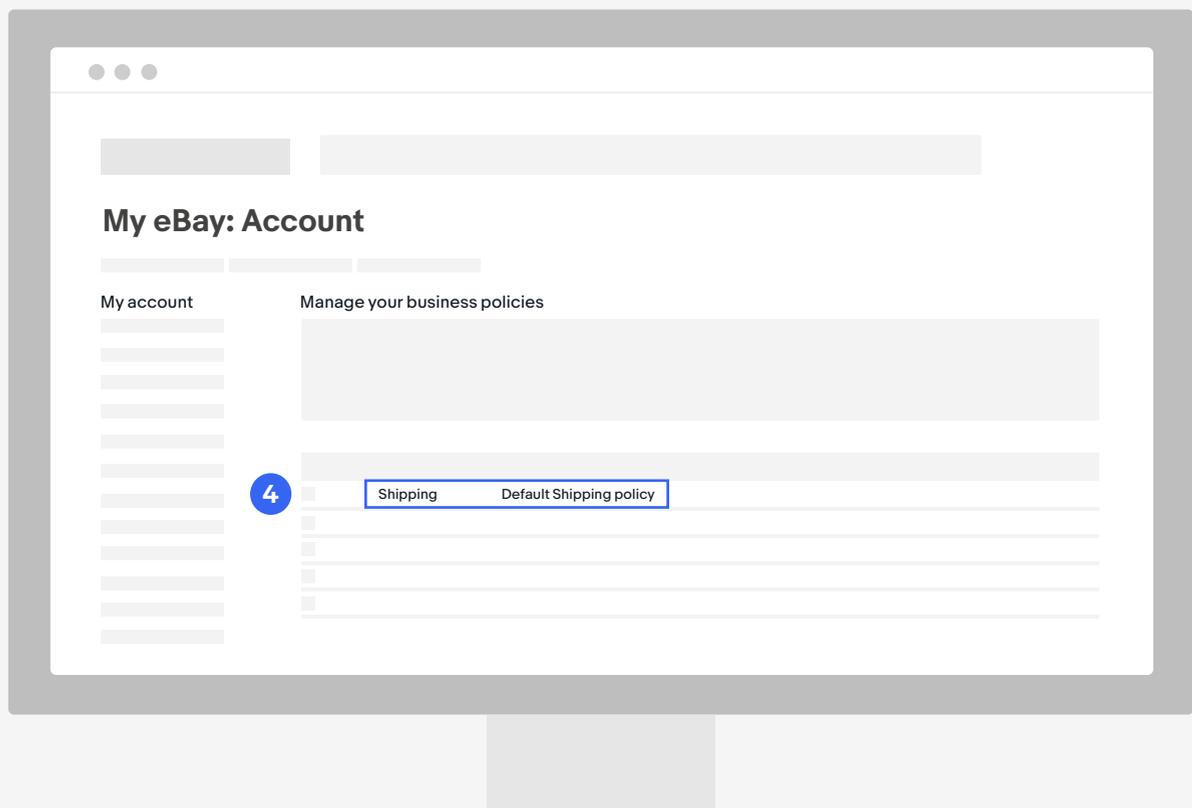
Managing Country Exclusions: **Business Policies**



Step 3

Select "Business Policies" on the lefthand side.

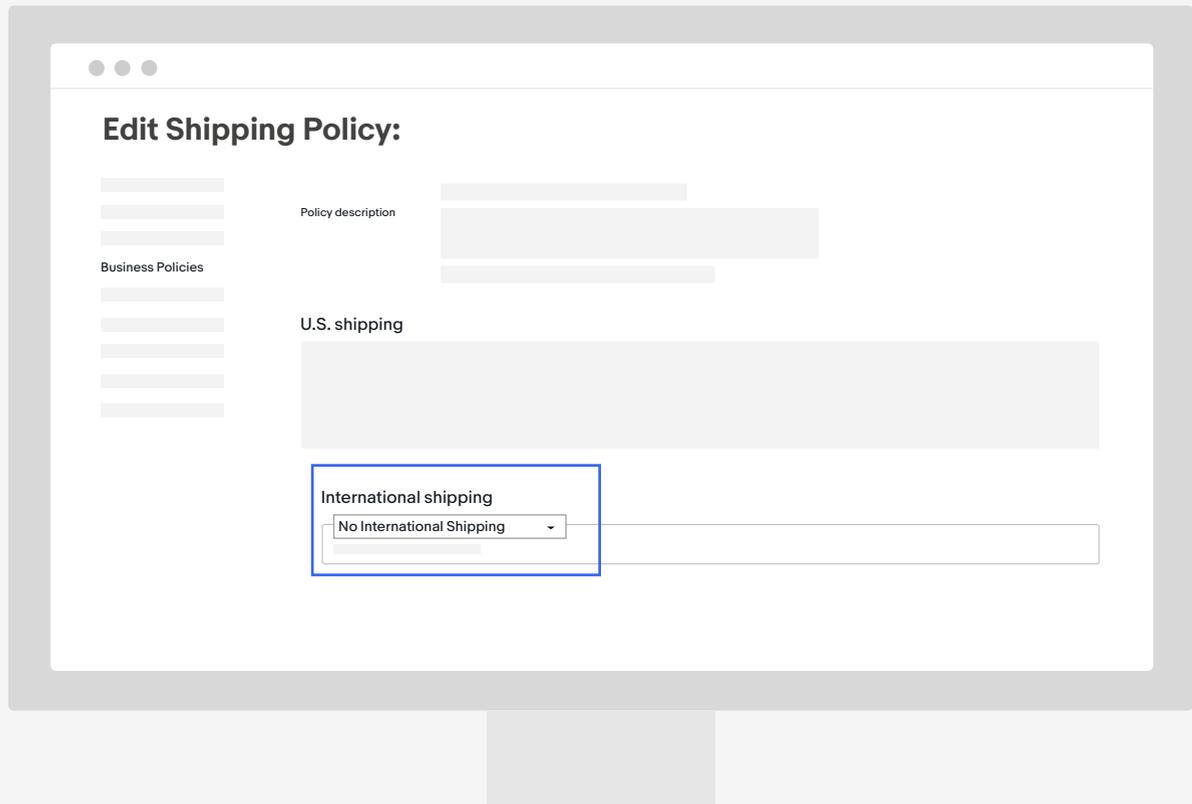
Managing Country Exclusions: **Business Policies**



Step 4

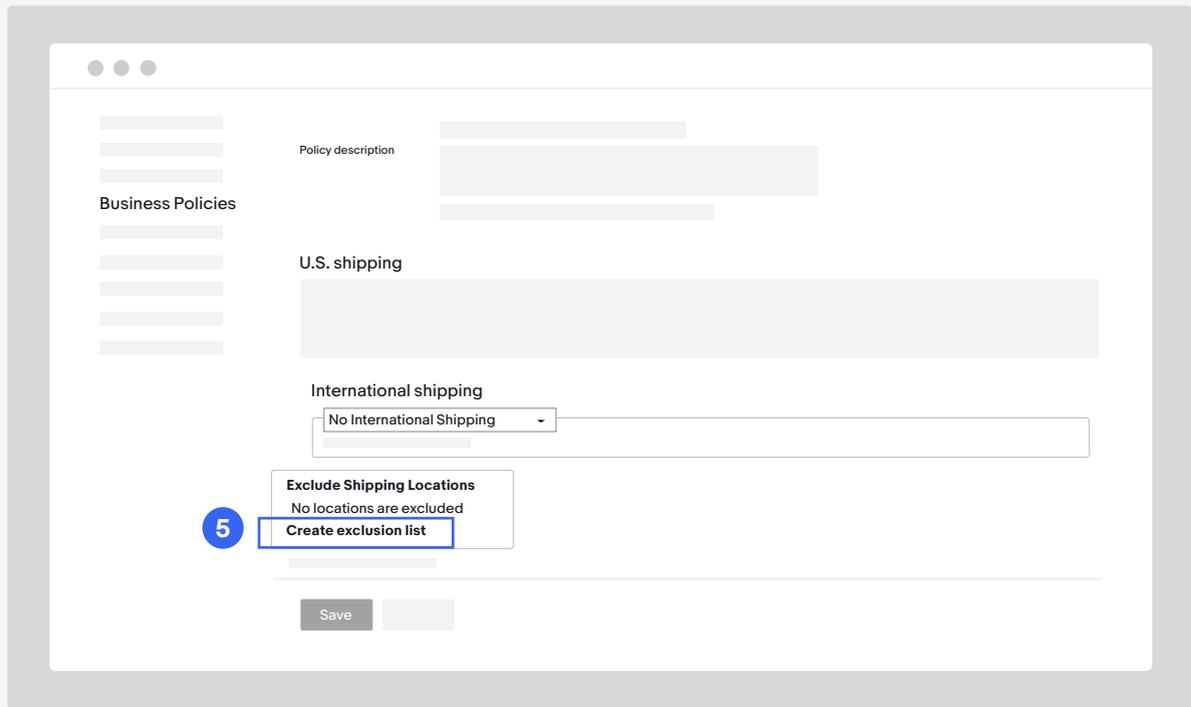
Select a shipping policy you want to revise.

Managing Country Exclusions: **Business Policies**



Make sure that “No international shipping” is selected under the International shipping section. It might seem counterintuitive, but this enables all eligible listings under this policy to offer eBay International Shipping.

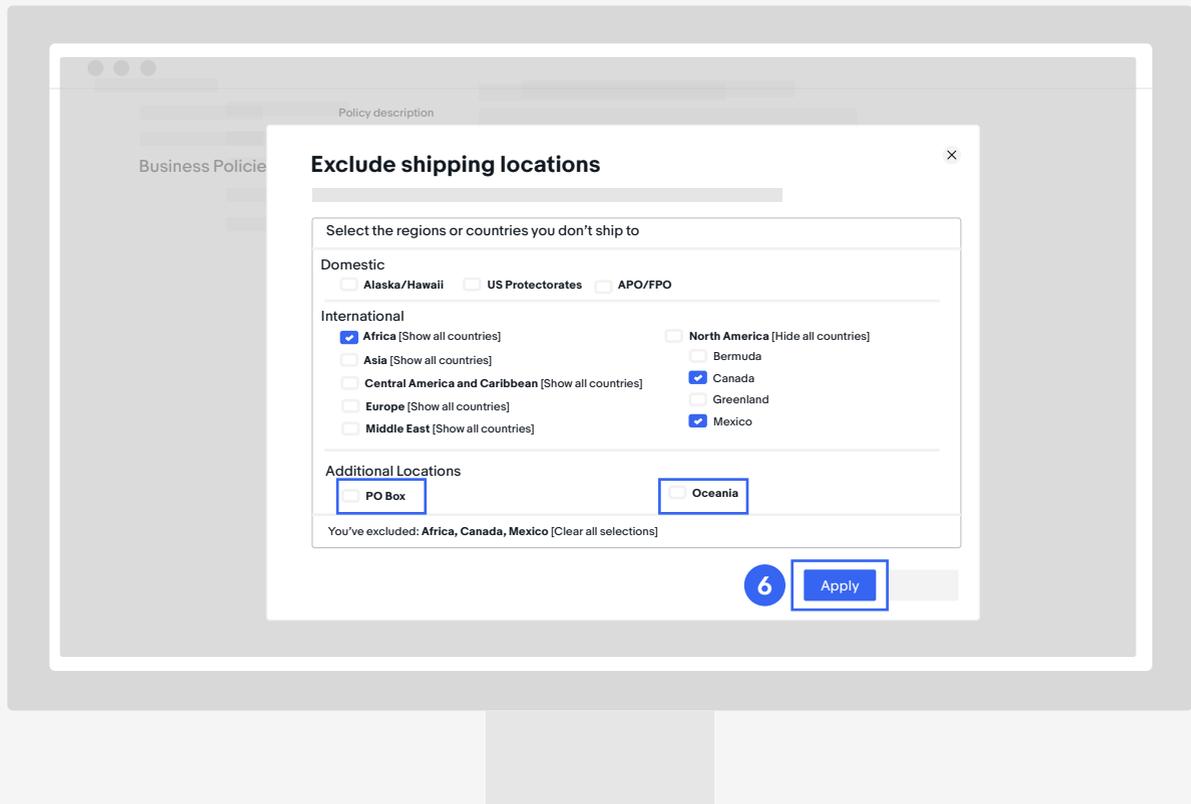
Managing Country Exclusions: **Business Policies**



Step 5

To manage country exclusions, click “Create exclusion list.”

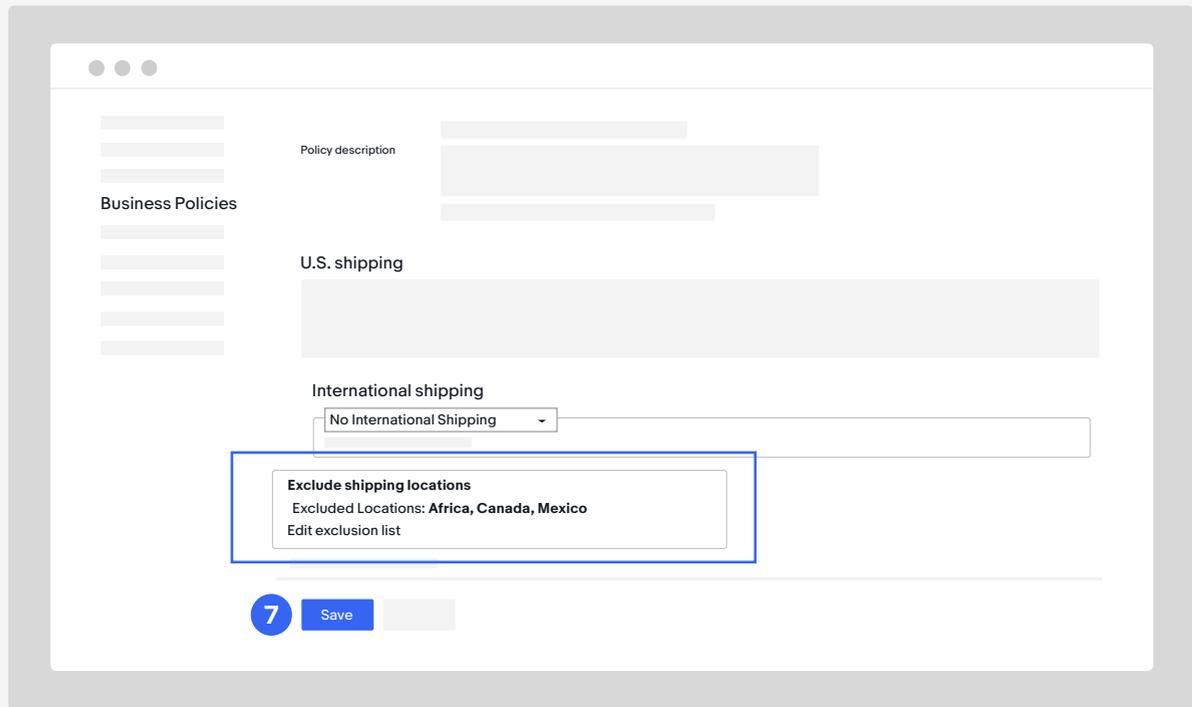
Managing Country Exclusions: Business Policies



Step 6

Select all the regions or countries you don't want to ship to. If you don't want to ship to any international locations, select all the boxes. Then, click "Apply."

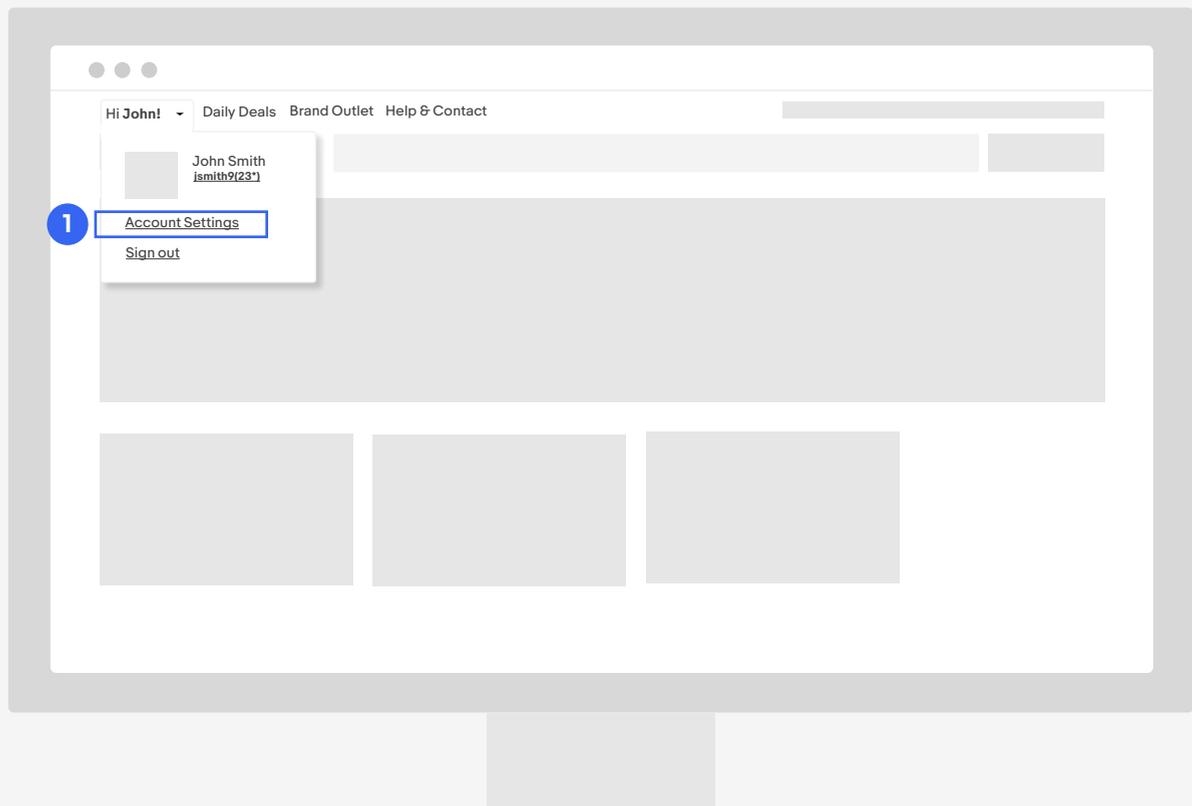
Managing Country Exclusions: **Business Policies**



Step 7

At the bottom of the screen, you can view your excluded countries. Click “Save” and your business policies are set.

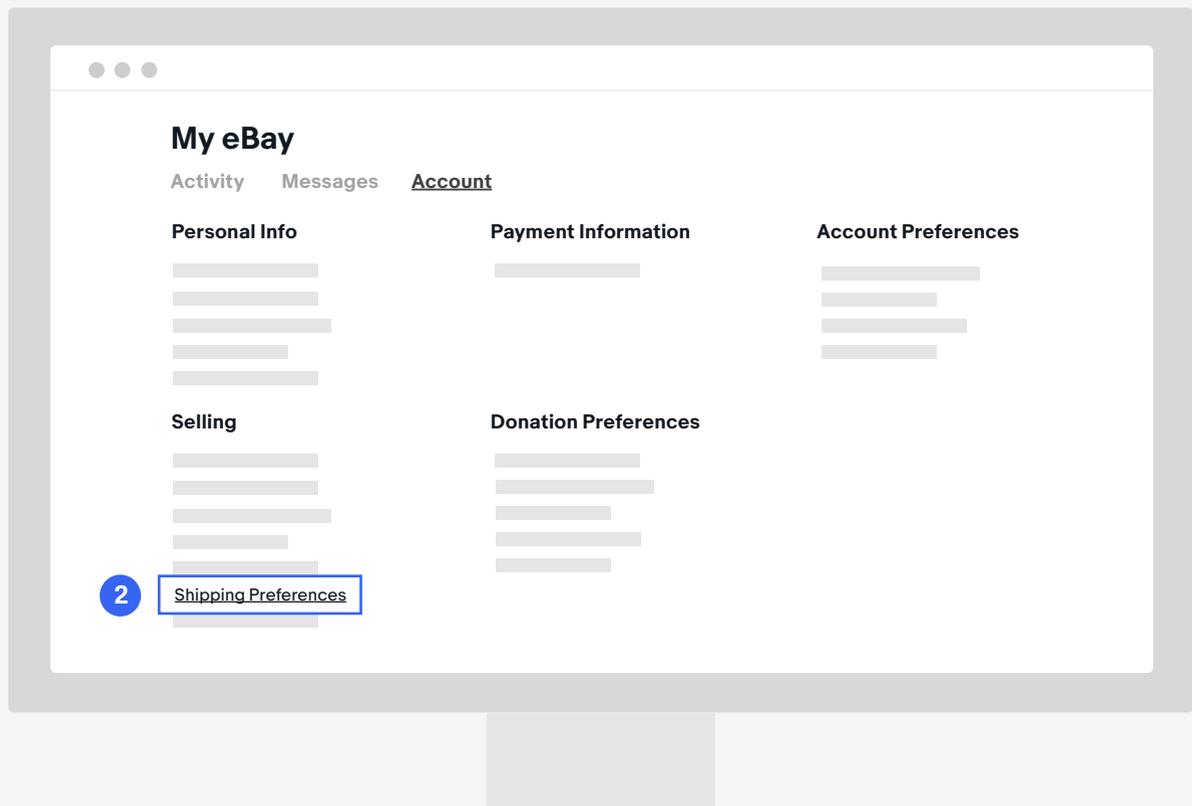
Managing Country Exclusions: Account Level



Step 1

Navigate to "Account Settings."

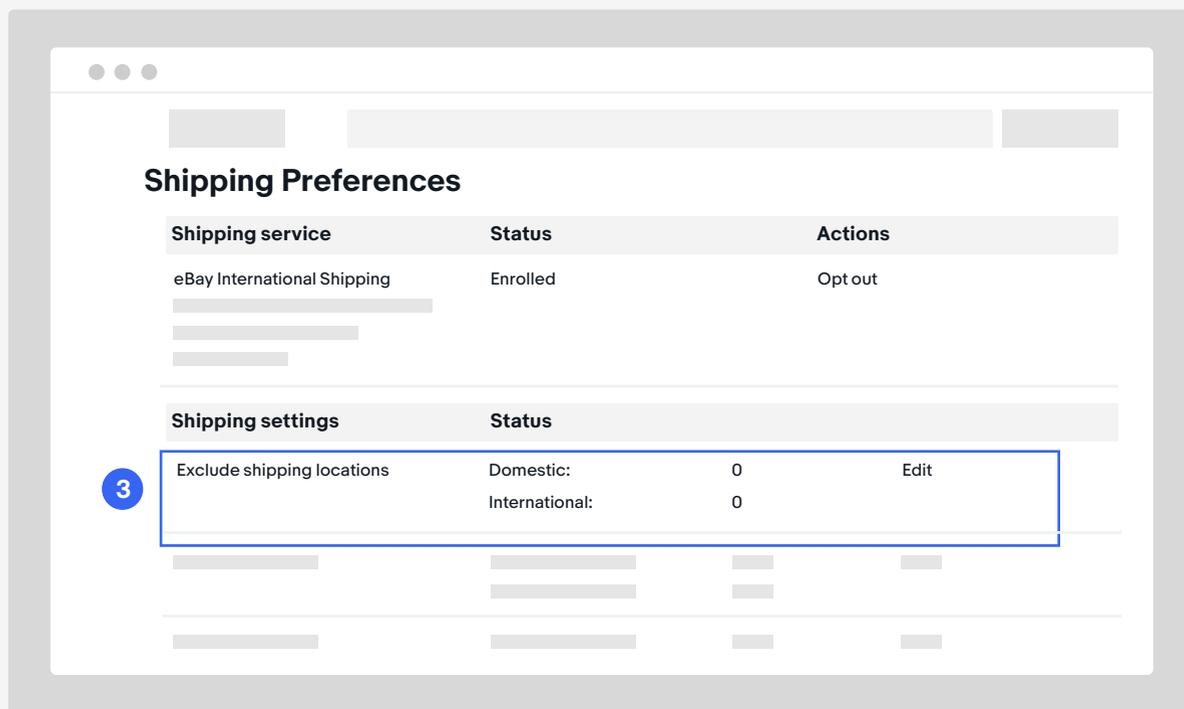
Managing Country Exclusions: Account Level



Step 2

Scroll down and select "Shipping Preferences."

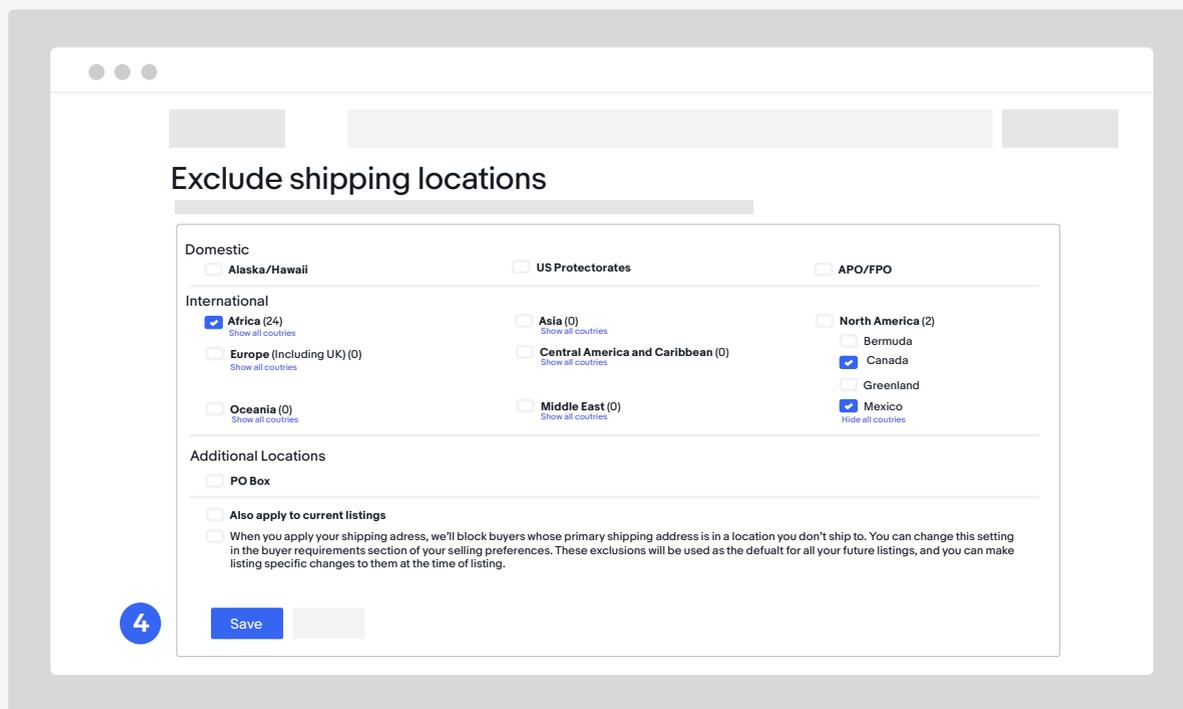
Managing Country Exclusions: Account Level



Step 3

Under Shipping settings, click “Edit” next to “Exclude shipping locations.”

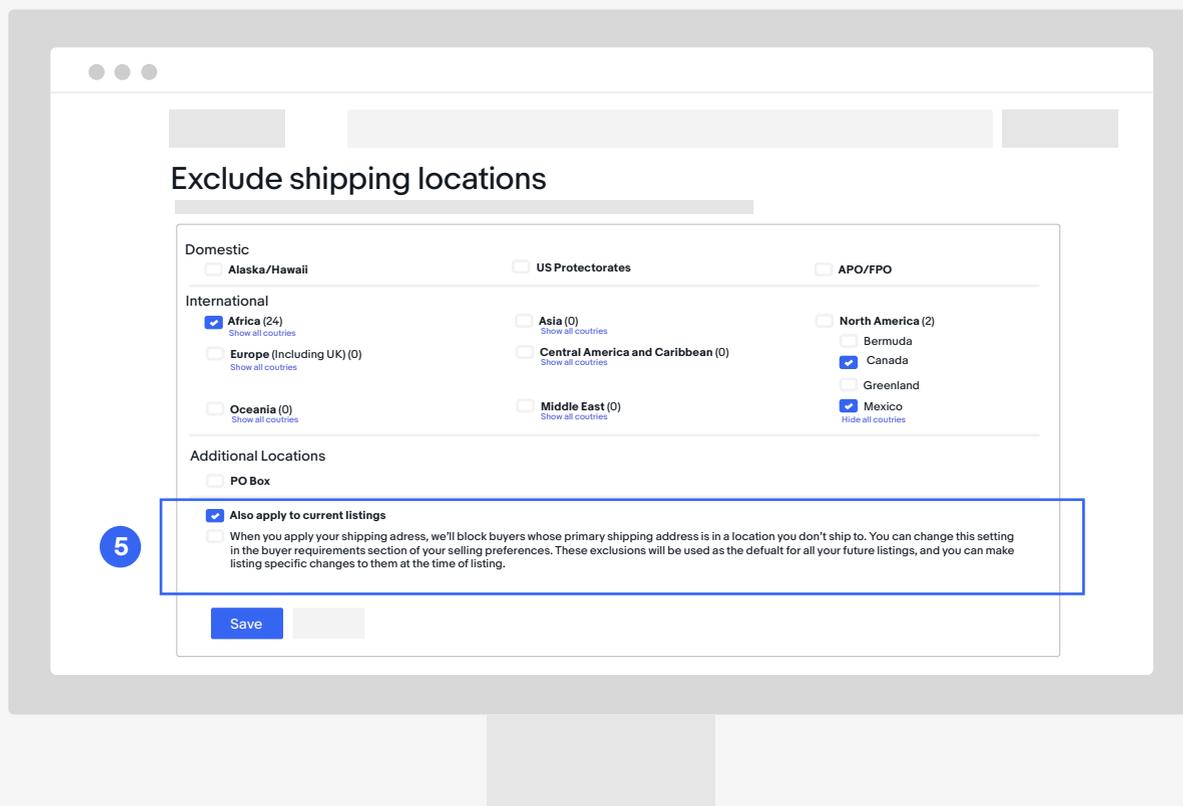
Managing Country Exclusions: Account Level



Step 4

Select the regions you want to exclude or click “Show all countries” under certain regions to just exclude individual countries.

Managing Country Exclusions: Account Level

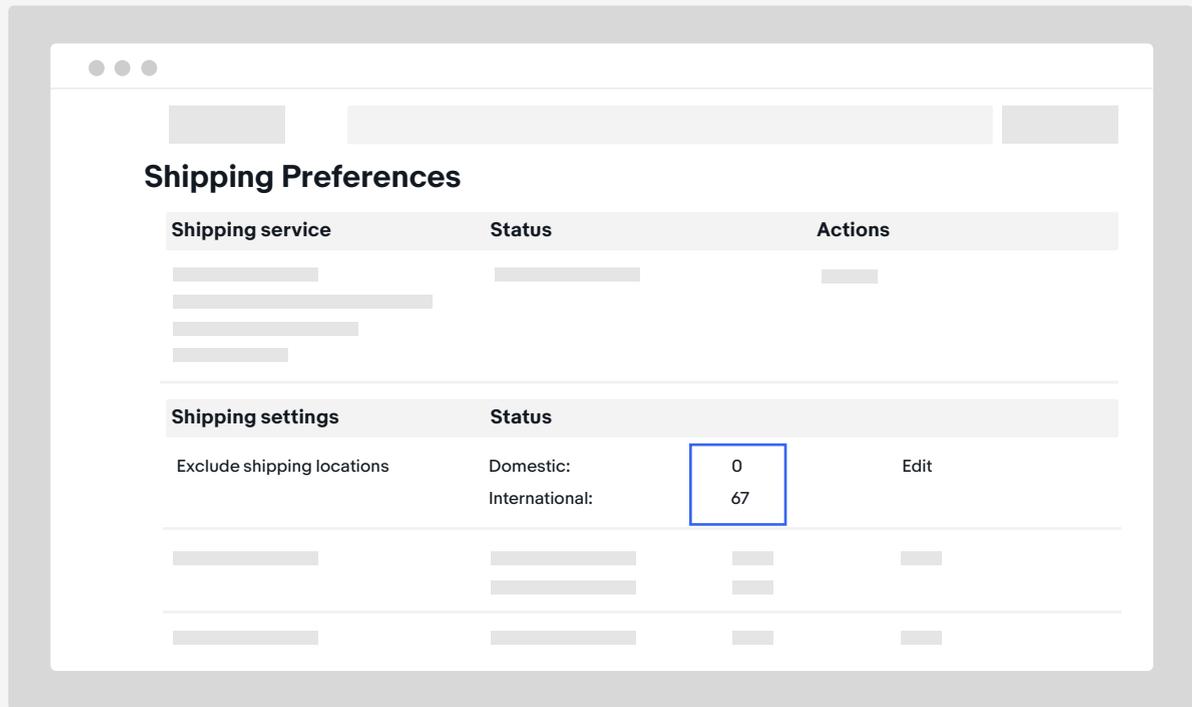


Step 5

You can select “Also apply to current listings” to have the exclusions applied to listings that are already live. Otherwise, those new exclusions will be applied only to your future listings.

Click “Save” to apply exclusions.

Managing Country Exclusions: Account Level



The “Exclude shipping locations” section will now display the number of countries you excluded.